From: Takeharu Nishida/=HINPO/TMC0. Sent:9/29/2009 4:28 AM. George Morino/=TMS/Toyota@TOYOTA@TMCE;Mike Shaw/=TMS/Toyota@TOYOTA@TMCE. To:[-] Cc:[-] Morikazu Tsuji/=HINPO/TMC0@TMC0;Jyunji Ogata/=HINPO/TMC0@TMC0;Junji Takeshita/=HINPO/TMC0@TMC0. Bcc:[-] Subject: [Request] extracting consumer complaints. 「秘」, 「転送禁止」 - [Secret], [Don't forward] George-san and Mike-san, We need your strong help. As you know, NHTSA has concerned "sudden acceleration" on certain Toyota and Lexus vehicles. J-CQE wants to analyze market circumstances (what is happening in the market?), therefore, we would like you to provide us consumer complaints regarding "sudden acceleration" as soon as possible. I sent the attached CQE fax requesting you to extract the data. If you think there are any other good keywords, please include them. Thank you for your cooperation, Nishida 《メール送信事前確認結果》->〔〕内に問題なし:〔○〕,該当なし:〔-〕を入力 送信先を確認しよう ◆社外送信はすべて上司へCc送信 〔○〕 タイトル/本文/添付資料を確認しましょう(*) *品保本部からのメールは、基本的に「秘] 情報です。 ◆メール(返信,転送含む)冒頭に[秘]「転送禁止」の表示 ◆プロジェクトコードと車名の併記禁止 (o) ◆添付資料(自・他部署作成)は機密区分表示 (-) ◆返信は原則、履歴や添付資料を削除 TOYOTA MOTOR CORPORATION VEHICLE DEPT No.1 CUSTOMER QUALITY ENGINEERING DIV. Takeharu Nishida PHONE: +81-565-23-4425 FAX: +81-565-23-5729 E-mail:takeharu nishida@mail.toyota.co.jp